

Winterton Medical Practice

Quarterly Newsletter

Spring 2024

Serious diseases, like measles, mumps and rubella, could rise in the area. Measles is more than just a rash with 1 in 5 children developing serious complications from a measles infection, which can include meningitis and blindness. Have your children had all their vaccinations?

The best way to protect your children from these serious and preventable diseases is to keep their vaccinations up to date. The Measles, Mumps and Rubella (MMR) vaccine is safe and has been used since the early 1980s.

Check your child's red book and make an appointment with your GP to catch up on any missing vaccinations.

Measles cases are rising in England

Make sure your child is up to date with their vaccinations



VOICE CONNECT

PATIENT PARTNER

Patient Partner is set up on our telephone system, this is an automated telephone system for patients to use to book, check and cancel appointments.

This gives patients 24/7 contact to our medical practice without the need to speak to a receptionist.

To use this service you just need to call 01724 732202 and click option 1.

The Friends & Family Test

The friends and family test (FFT) launched in GP practices in December 2014. The Practice looks forward to your feedback through the test to assist in shaping future care provision. Patients are asked to provide feedback at every interaction with the surgery. Under the national FFT, patients are asked a standard question: "How likely are you to recommend our service to friends and family if they needed similar care or treatment?"

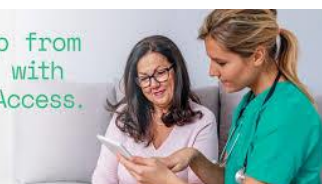
January Results

At Winterton and Burton Surgery 91.5% of patients were extremely likely or likely to recommend the Surgery.

February Results

At Winterton and Burton Surgery 92.9% of patients were extremely likely or likely to recommend the

Get help from your GP with Klinik Access.



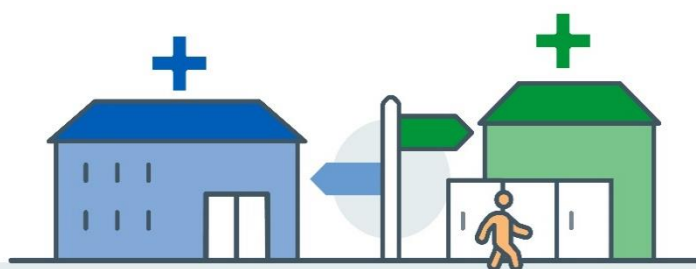
Klinik

We have introduced a new facility for our patients to use to contact the surgery from your electronic device. Klinik can be used to contact our team for clinical or administrative queries and you will be directed to the department that you require to help with your query.

Klinik can be found by visiting our website or via the below link.

<https://access.klinik.co.uk/contact/winterton-medical-practice>

It may be more appropriate to have your NHS consultation with a pharmacist instead of the GP practice. You can choose a pharmacy convenient to you and we will arrange this for you. Pharmacists are experts in medicines who can support with a range of health concerns. They will let us know what happened at your consultation, and if you need any follow-up appointments.



Our practice is working closely with local pharmacists. It may be more appropriate to have your NHS consultation with a trained pharmacist instead of the GP practice.

Telephone Numbers

Winterton Reception

01724 732202

Burton Reception

01724 720202

Winterton Repeat Prescription

01724 732205

Burton Repeat Prescription Line

01724 720100